



1. DAMAGE WAIVER / 2. THEFT & LOSS WAIVER

WHY? – Height for Hire Waiver Agreements take the worry out of hiring expensive access equipment, and gives you peace of mind, every time you use our plant.

1. DAMAGE WAIVER:

How does it work? –

Your Damage Waiver payment absorbs the costs of repairing hired equipment. Without it, you are required to return the plant undamaged or pay the full costs of any/all repairs.

How much does it cost? –

Damage Waiver is calculated as a percentage of your total hire charge on a weekly basis on all MEWPs (Mobile Elevated Work Platforms), with a minimum charge of £35/€45 per week, exclusive of VAT, all of which is non-refundable. For outline of costs see below.

What does Damage Waiver cover? –

Height for Hire Damage Waiver Agreement will cover all repair expenses and accidental damage, **except** those specifically listed under **exclusions** below.

Is Damage Waiver compulsory?

- **For Cash Account Customers, it is compulsory and enrolment is automatic.**
- **Credit Account Customers may opt out of the Damage Waiver charge, but must complete our Opt Out Form confirming that they will be responsible for any damage to hired equipment should they decline Damage Waiver. Enrolment is automatic.**

Is Damage Waiver an insurance? –

Damage Waiver is **NOT** an insurance. It is simply a waiver of Height for Hire's legal right to recover repair costs from the hirer.

Is there an excess?

There is no excess for the Damage Waiver.

2. THEFT & LOSS WAIVER:

How does it work? –

With the Theft & Loss Waiver Agreement, Height For Hire will process any claim for theft or loss through its own insurers. Without this agreement, all costs arising from theft/loss will be charged to the customer.

What does it cost? –

Theft & Loss Waiver is calculated as a percentage of your total hire charge, on all MEWPs, with a minimum charge of £35/€45 weekly, exclusive of VAT, all of which is non-refundable. For outline of cost, see next page.

What does Theft & Loss Waiver cover? –

Height for Hire Theft & Loss Waiver Agreement will cover the theft and loss of the powered access equipment hired from us (excluding theft by the hirer).

Is Theft & Loss Waiver compulsory?

- **For Cash Account Customers, it is compulsory and enrolment is automatic.**
- **Credit Account Customers may “opt out” of the Theft & Loss Waiver charge but must provide documentary evidence of details of valid Hired in Plant Insurance, stating the value of equipment covered and expiry date.**

(NB. It is important to note that the value of Hired in Plant cover will have to be provided to show that it covers the value of plant to be hired). Enrolment is automatic.

Is Theft & Loss Waiver an insurance? –

Theft & Loss Waiver is **NOT** an insurance. It is simply a waiver of Height for Hire's legal right to recover costs from the hirer arising from theft or loss.

Is there an excess?

An Excess of £1,000 (€1,350) will apply to the Theft & Loss Waiver.



COST FOR CASH ACCOUNT CUSTOMERS:

For both waivers the cost will be 15% of the total hire value of the contract.

COST FOR CREDIT ACCOUNT CUSTOMERS:

DAMAGE WAIVER COST:
10% of the total hire value of each contract.

THEFT & LOSS WAIVER COST:
10% of the total hire value of each contract.

For customers taking out **both agreements**, cost will be **15% of the total hire value of the contract.**

Important

You will continue to be bound by the Terms and Conditions of Hire of the International Powered Access Federation (IPAF).

Requirements

1. Daily and weekly checks of equipment as per operator's / user's manual.
2. Safe storing of the equipment when not in use or off-hired within a secure compound or secure building.

Limits of Cover:

- Maximum value of equipment covered is £65,000/€87,500 for both Damage Waiver and Theft & Loss Waiver (Excess - £1,000 / €1,350 for each and every claim).
- If the value of plant to be hired exceeds £65,000 / €87,500, Hired in Plant Insurance Cover will be required.

In the event of any accident, loss or damage, the customer agrees to undertake to:

- Take all the necessary steps to protect the interest of Height for Hire's insurance company.
- Inform Height for Hire immediately and confirm in writing within two working days.
- In the event of riot, theft and/or malicious damage, contact the police and obtain a crime reference number to be supplied to Height for Hire.



EXCLUSIONS

Cover does not include Employers, Public and Products Liability or Motor Insurance. The following are excluded from cover:

1. Third Party claims.
2. Paint spillage, overspray, plaster, concrete, render, excessively dirty machinery on return.
3. Using our equipment in hostile environments, while shot-blasting or working with asbestos (You must inform our hire team if you are hiring for this purpose).
4. Damage caused by non-observance of daily maintenance.
5. Damage to filters, fuel lines, engines and associated parts due to the use of contaminated/incorrect/inadequate fuel.
6. Inadequate security.
7. Any gross negligence.
8. Damage caused by overloading.
9. Damage whilst using the machine other than for it's designed purpose.
10. Damage by fire when hot work is being undertaken.
11. Theft of removable parts (accessories) – batteries, control boxes etc.
12. Damage caused as a result of negligent use of auxiliary power / failure to charge batteries / leaving batteries in a fully discharged state.
13. Damage to tyres through poor house keeping or incorrect ground conditions.
14. Damage due to corrosion by chemicals.
15. Damage whilst it is on hire/loan to/or used by any other party.
16. Wilful damage or deliberate misuse.
17. Damage caused whilst equipment is being lifted or carried by forklifts, cranes, hi-abs etc.
18. Use on a public highway.